

- JOB DESCRIPTION -

AVEVA is a global leader in industrial software. Our cutting-edge solutions are used by thousands of enterprises to deliver the essentials of life – such as energy, infrastructure, chemicals and minerals – safely, efficiently and more sustainably.

We're the first software business in the world to have our sustainability targets validated by the SBTi, and we've been recognized for the transparency and ambition of our commitment to diversity, equity, and inclusion. We've also recently been named as one of the world's most innovative companies. If you're a curious and collaborative person who wants to make a big impact through technology, then we want to hear from you! Find out more at https://www.aveva.com/en/about/careers/

Vacancy Name: Marine Technical support & Consultant - Hull Development

Location: Busan

Job Purpose

As a member of the AVEVA MCoE, you are responsible for providing your knowledge related to the shipbuilding industry to support the ongoing development of new AVEVA marine solutions. In this role, you will support customers using AVEVA Marine engineering products to quickly transition to upcoming new AVEVA marine solutions.

Principal Accountabilities (Include but are not limited to)

- Conduct gathering customer requirements for next-generation (DX) engineering solutions
- Conduct test new features and release well-organized material regularly
- Conduct creation and managing test projects including E3D best practices
- Conduct customer technical workshops on newly released features of AVEVA Marine solutions.
- Contribute to the development and update of functions through cooperation with the Product Development team on development specifications that have gathered customer requirements.
- Contribute to the preparation and presentation of technical proposals to solve specific customer needs/problems.
- Contribute to the planning, creation, organising and execution of Proof of Capability presentations and demonstrations to customers that "prove and confirm" the value of our technical solution to their specific needs/problems.
- Provide Technical Support (including training, implementation and consultancy), on occasion, as required by line management.
- Support customization and integration of AVEVA solutions to meet customer requirements
- Lead activities to solve the customer issues between customers and Products Development/Strategy team.
- Any ad-hoc duties required.

Knowledge, Skills & Experience Required

- Strong C# (or equivalent program development language) development experience or knowledge.
- Proficient in English (verbal & written)
- BA/BS degree in Engineering, Computer Science, Mathematics, Physics, or equivalent practical experience.
- The ability to effectively manage and handle multiple and possibly competing commitments simultaneously.
- The ability to work with commitment and enthusiasm in the face of difficulties.



- Have a professional and enthusiastic manner that will inspire colleagues.
- A well-organized and meticulous work ethic.
- Able to solve problems and make decisions.
- Ability to work effectively in a dynamic team.
- Excellent verbal and written communication skills.
- Excellent customer-facing skills.
- Ability to create customized programs for AVEVA Marine (preferred)
- Willingness to travel (potentially worldwide).